# Taidan Johnson

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## Skills

- Hardware
  - Assembling, configuring, and troubleshooting PCs and enterprise servers
- Operating Systems
  - o Linux/Unix
  - o macOS
  - Windows (Server, Home/Pro/Enterprise editions)
- Virtualization
  - VMware, Hyper-V
  - o Proxmox
  - o Docker, Kubernetes
- Database Management
  - o MySQL, PostgreSQL, NoSQL
  - o MongoDB, Redis
  - Active Directory (AD)
- · Networks and Security
  - SSL/TLS and VPN configuration and management
  - Mobile Device Management (MDM)
  - o Cisco, Dell, and Ubiquiti appliances

### Languages

- Python, R, MATLAB
- HTML, CSS, XML, JavaScript
- Swift, Go
- PowerShell, bash, zsh
- Git

#### **Active Certifications**

- CompTIA A +
- CompTIA Network +
- CompTIA Project +
- CompTIA Security +
- CompTIA IT Operations Specialist
- CompTIA Secure Infrastructure Specialist
- AWS Certified Cloud Practitioner
- LPI Linux Essentials
- ITIL 4 Foundation

# **Professional Experience**

### System Administrator

Returning Youth Initiative, October 2020 - Present

- Design, deploy, and maintain highly available databases, frequently using containerization and hypervisors.
- Tiered troubleshooting and problem resolution for hardware and software.
- Strict security standards for casework and other sensitive assets.

### Guest Service Team Lead

Target, October 2019 - February 2023

- Oversaw front end of the store, including cash registers, self-checkouts, guest services, and order fulfillment.
- Distribute, refill, and skim tills; collect cash from all departments nightly, ensuring accurate vault inventory.
- Coached team members to achieve above-average metric goals.

#### Research Assistant

University of the Sciences, May 2021 - May 2022

- Deployed simulation software across distributed compute resources to scale data throughput.
- Analyzed molecular simulations and data files, summarizing, adapting, and applying findings.
- Develop novel programs to accelerate data ingress and visualization, significantly increasing productivity.

### Education

B.S. Information Technology, October 2024

Western Governors University

Awards:

- WGU Capstone Excellence Award
- Exemplary work in D268 Introduction to Communication
- o Exemplary work in D339 Technical Communication
- Exemplary work in C769 IT Capstone

M.S. Data Analytics - Data Science, May 2025 Western Governors University